PREREQUISITES: Please check prior to proceeding:

- Ensure multiple dispatcher plugins are not installed in Laptop/Work-Station (This can be verified in Control Panel->Programs->Programs and Features).
- Time in Laptop/WorkStation where the dispatcher will be accessed should be up-to-date. There should not be any offset.
- Google Chrome Version should be up-to-date. Minimum Chrome version needed for extension 1.4 extension (chrome manifest v3) is 107/108.
- Microsoft Visual C++ Redistributable (x86) 2013 or whatever version is required. (This can be verified in Control Panel->Programs->Programs and Features. For Windows 10, this can be checked in Settings > Apps). If not installed, please contact your organization's IT team for assistance.
- Always use the below URL to login to ATT WDS and highly recommend bookmarking the URL. <u>https://wds.eptt.kodiaknetworks.com/WebDispatcher/idmui/index.html#/login</u>
- NOTE: If multiple individuals who have unique log-in credentials use a given PC, each user will have to perform this procedure on the PC.

1. Login to 10.x WDS

https://wds.eptt.kodiaknetworks.com/WebDispatcher/idmui/index.html#/login

State Dispatch		English 👻
615	Sign in	
	depit63909@ishyp.com	Charles and the
N BA		N
NE 3	Forgot Password? Sign in	
2 Ka	Dispatch works on a computer with Windows 8.1 or Windows 10	CHER N
Copyright in this material belongs in part to @ 2020	Motorola Solutions, Inc., All Rights Reserved, and in part to © 2020 Kodiak Networks, Inc., All Rights Re	served Read about how do we use cookies.

2. The pop-up shown below will be displayed

Dispatch			Call Activity		•	Master	∋ ¢	13:15:30
Monitoring								
Drag talkgroup here to monitor								
Drag talkgroup here to monitor			Add Plug Drag here	jin New Plugin version is av	railable, Click Yes to upg	kgroup nonitor		
★ Favorites	<u>.</u>	*			Yes	No		
Q Search for Favori					- crainesge			
↑ Name ↓			From Date					
L	oading, Please Wait					Both		
			29/09/2022	Member				a 🕻 🕅
				Name 🛧	Mem	ber 🛧	Time	Status ↑
Missed Call	Alerts							

3. Download the new plugin to your local desktop and install the plugin after download is completed.

Dispatch			$\begin{array}{c} \leftarrow \rightarrow \checkmark \land \blacksquare \end{array}$	This PC > Documents	v C P sear	ch Documents		S	13:16:42
Monitoring			Organize • New folder				2		
			🗖 Desktop 🖈 📲	Date modified	Name				
Drag talkgroup			🛓 Downloads 🖈	9/9/2022 9:04 AM	SideSync				Drag talkgroup
here to monitor			📱 Documents 🖈 🔭 9/9/2022 3:29 PM		My Docs	My Docs			here to monitor
			🔀 Pictures 🛷 🛛	9/9/2022 3:40 PM	Python Scripts				
Drag talkgroup		Drag talkgr	🚟 Local Disk (C 🖈				nb.		Drag talkgroup
Here to mornitor			File name: DispatcherPlugin-en-US (1)			<u> </u>		There to monitor	
🛨 Favorites	2		Save as type: Windows	nstaller Package					
Q Search for Favorit	es	-	▲ Hide Folders		Save	Cancel			dit Logs
	ooding, Please Wait		22/09/2022	***					
Loading, Please Wait									
								• • • • • • •	
				Name 🛧	Member 🛧		Time	↓ s	tatus ↑
Missed Call Alerts					No Records				

4. This pop-up is shown until the plugin is installed.

Dispatch			Call Activity		•	Master	⊜ ¢		13:17:32
Monitoring									
Drag talkgroup here to monitor			Drag talkgroup here to monitor Dispate	Drag talkgroup here to monitor		Drag talkgroup here to monitor			Drag talkgroup here to monitor
			Drag here	Plugin is downloaded i plugin. You have to clo	nto your system. Please in se the browser and reoper	stall (group to sign in. honitor			Drag talkgroup here to monitor
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Q Search for Favorit			Aler						idit Logs
↑ Name ↓ Lo	oading, Please Wait.		From Date 22/09/2022	Name		ection Both 💌	Status		
			To Date 29/09/2022	Member					h 🕻 🕅
			<u>↑</u> 1	Name 🛧	Mem	ber 1	Time	۹ ۳ ک	itatus ↑

5. This screen will be shown while the plugin is installing

Dispatch			Master	Q 🗇 🗘	2	13:20:22
oring 📕		AT&T Enhanced Push-To-Talk Web Dispa Installing AT&T Enhanced Push-To-Talk Web AT&T Enhanced Push-To-Talk Web Dispa	tch Plugin Setup — 🛛	×		
ag talkgroup re to monitor		Please wait while the Setup Wizard installs <i>I</i>	AT&T Enhanced Push-To-Talk Web Dispatch Plugin.	Drag talkgroup here to monitor		
ag talkgroup re to monitor		Status: Validating install		Drag talkgroup here to monitor		
Favorites				Video Logs		
lame ↓		29/09/2022 · · · · · · · · · · · · · · · · · ·	Back Next Cancel Any Loading, Please W	Alt		rch 🗘 🕅

6. The screen below is shown after the installation is complete.

		Call Activity	Web Diseasteb Divers Seture	P 🖲 🕸	
		AT&T	Completed the AT&T Enhanced Push-To-Talk Web Dispatch Plugin Setup Wizard		
		Y	Click the Finish button to exit the Setup Wizard.	Drag talkgroup here to monitor	
Drag talkgroup here to monitor				Dreg talkgroup here to monitor	
★ Favorites O Search for Favor				Video Logs	
				Status	
			Back Finish Cancel		
		29/09/2022	Any Loading, Please Wa		¢ 🕅
⊻ Missed Call	Alerts				

7. Click OK after the plugin is installed

Dispatch			Call Activity		•	Master	⊜ ¢		13:17:32
Monitoring			•						
Drag talkgroup here to monitor			Drag talkgroup here to monitor Dispatc	Drag talkgroup here to monitor		Drag talkgroup here to monitor			Drag talkgroup here to monitor
Drag talkgroup here to monitor			Drag here	Plugin is downloaded plugin. You have to d	t into your system. Please in lose the browser and reoper	stall (group to sign in. honitor			Drag talkgroup here to monitor
★ Favorites	.					OK			
Q Search for Favorite			Alert						idit Logs
↑ Name ↓ Loading, Please Wait		From Date 22/09/2022 To Date 29/09/2022	Name Member		ection Both v Ne	Status		h (X	
					Loading, Please Well.				
				Name ↑	Mem	ber ↑	Time	÷↓ 5	tatus ↑

8. Close the Web Dispatch tab and Login again into WDS using the URL below. https://wds.eptt.kodiaknetworks.com/WebDispatcher/idmui/index.html#/login

With WDS 11.3, there are new password requirements. If your previous password does not meet these requirements, you will be asked to update it. The requirements are:

Password Complexity

- At least 10 characters
- At least one uppercase letter
- \circ At least one lowercase letter
- \circ At least one number
- At least one special character
- Cannot match the username

Additionally, there is a new requirement to change your password every 90 days.

9. The EULA will be displayed.



10. Once the EULA is accepted, the WDS upgrade is complete.

📴 Dispatch			Call Activity			Master	ହ 🙃 🌣	9991001003610	01:24:02 PM
Monitoring								Talkgr	roup Scanning
Drag talkgroup here to monitor	Drag talkgroup here to monitor	Drag talkgroup here to monitor	Drag talkgroup here to monitor	Drag talkgroup here to monitor	Drag talkgroup here to monitor	Drag talkgroup here to monitor			
Drag talkgroup here to monitor	Drag talkgroup here to monitor	Drag talkgroup here to monitor	Drag talkgroup here to monitor	Drag talkgroup here to monitor	Drag talkgroup here to monitor	Drag talkgroup here to monitor			
Cont	acts 🕌 😤	A 2	Settings						About
A ↑ Name ↑	No Contacts		Dispatch Version 11.000 Copyright in this r	.00.00a naterial belongs in part to	o © 2020 Motorola Solu End Do Not f	tions, Inc., All Rights Re: User License Agree Sell My Personal Inf	served, and in part to © ment formation	2020 Kodiak Networks,	inc., All Rights Reserved
Missed Call Ale	rts 🛕 🤳	? . 🔺							